



Questions? Give us a call today at  
**1-877-752-8328**

**GIGABIT RESIDENTIAL SERVICE ORDER FORM**

Customer Name: \_\_\_\_\_ Date: \_\_\_\_\_

Service Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Billing Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Authorized Person(s): \_\_\_\_\_

Mobile: \_\_\_\_\_ Home: \_\_\_\_\_

**REQUESTED SERVICES**

**Internet (Required)**

- Megabit – \$50/month – up to 100 Mbps
- Gigabit – \$70/month – up to 1,000 Mbps

**Plateau Stream (Add)**

Please refer to [www.plateau.tv/stream](http://www.plateau.tv/stream) for additional channel lineup information. All prices include 2 concurrent streams and 100 hours of Cloud DVR storage, which can be accessed from any device within the home.

**\*\*Package Plans are subject to a \$7.95 Broadcast Surcharge.**

- Digital Lite – \$27/month
- Digital Preferred – \$77/month
- Digital Premier - \$83/month
- Total HD Choice - \$137/month

**Additional Programming**

- Digital Variety Tier – \$9.95/month
- Digital Hispanic Tier – \$9.95/month
- HD Extra Tier - \$7.95/month
- NFL Red Zone - \$55.00/Season
- Premium Movie Channels
  - HBO – \$20.00
  - Cinemax – \$15.00
  - Showtime – \$18.00
  - Starz – \$15.00
  - Premium Select – \$57.95/month – includes all premium movie channels

**Equipment Requirements (First 2 streams are included, maximum of 10 streams per home)**

**Bring Your Own Device is Free - \*Please note, ROKU device not supported.**

**Bring Your Own Device (See [www.plateau.tv/stream](http://www.plateau.tv/stream) for compatible devices.)**

**Plateau Stream Box & Remote - \$3/month \*\* A gmail account is required when using this device.**

**Number of Plateau Stream Boxes \_\_\_\_\_**

**Additional Number of Concurrent Streams \_\_\_\_\_ \$2/monthly per additional stream**

**Additional Cloud DVR Storage**

**50 additional hours - \$3/month**

**100 additional hours - \$6/month**

**Home Tech Plus (requires 2-year commitment). Please see brochure for included services and benefits.**

**WiFi Service**

**Plateau WiFi Level 1: \$15.95. For homes up to 2,000 sq. ft.**

**Plateau WiFi Level 2: \$17.95. For homes up to 2,500 sq. ft.**

**Plateau WiFi Level 3: \$21.95. For homes over 2,500 sq. ft.**

**Plateau HomeXtend**

**Local Voice - \$10.00/month - unlimited local calling, custom calling features**

**Standard - \$20.00 - free local and long distance, customer calling features**

**Select - \$25.00 - adds mobility to your landline phone, free local and long distance, customer calling features**

**Additional Service Offerings (Add)**

- Line Guard Plus - \$4.50/month - Covers inside wiring, data cabling, and TV networking.**
- Equipment Guard - \$7.95/month - Includes Line Guard Plus and all Plateau leased equipment.**
- Home Tech - \$9.95/month - Includes Equipment Guard Plus and premium home network support.**
- Paper Bill - \$1.99/month**

**Promo Code** \_\_\_\_\_

**How did you hear about us?**

- Billboard**
- Facebook**
- Friend/Family**
- Internet**
- Newspaper**
- Other**

**Terms and Conditions:**

1. I agree to pay for the services outlined in this document.
2. I agree to pay the \$99.00 installation fee or agree to a 1 year term commitment (installation fee is waived with 1 year commitment).
3. I understand the early termination fee is \$100.00 (early termination fee will be prorated based on remaining months).
4. Home Tech Plus equipment is owned by Plateau. Customer agrees to return routers to Plateau if service is terminated. If equipment is not returned customer will be charged \$200 for the Main Wi-Fi router and \$100 per Mesh Unit.
5. Early termination is waived for military with transfer orders.
6. Any service requires either Megabit or Gigabit Internet service. All other prices are additions to the base Internet charge.
7. Some restrictions apply. Prices do not include taxes and surcharges. Please visit [www.plateautel.com](http://www.plateautel.com) for complete terms and conditions.
8. I authorize the release of credit and/or trade reference information from any authorized credit reporting agency or trade reference that I provide.
9. This document shall serve as authorization for Plateau Telecommunications, Incorporated to have my telephone number(s) ported from my current provider should I decide to keep my current telephone number(s).
10. The undersigned property representative hereby authorizes the installation of communication cable and equipment by Plateau Telecommunications, Incorporated on his/her property for future service connection.
11. I have read, understand and agree to the terms and conditions of this agreement.
12. I certify that I am at least 18 years of age and am authorized to sign this agreement.

**Term Commitment**

**Month-to-Month (requires \$99.00 installation fee)**

**\$99.00 Installation Fee**

**One (1) year: (installation fee waived)**

**Term commitment if one (1) year - Beginning date:** \_\_\_\_\_ **Ending Date:** \_\_\_\_\_

**(Installation Fee will be waived on term commitment of one year.)**

**Customer Signature:** \_\_\_\_\_

**Please download, fill out, and save the completed form to your PC. After doing so, please email it to [PlateauFiber@plateautel.com](mailto:PlateauFiber@plateautel.com).**

**If you need help or have any questions, please call 1-877-752-8328. Plateau is an equal opportunity provider and employer.**